## **Jefferson County Social Media Comment Moderation Policy**

The Jefferson County Commission uses various social media networking platforms to connect and interact with different audiences. Each of these social networking platforms has their own privacy policy, which we encourage you to read. Use of these social media networking services may require a membership that subjects users to policies, requirements, or rules beyond the control of the Jefferson County Commission. The Jefferson County Commission does not endorse membership in a particular social media networking service and takes no responsibility for any content that may be posted by other users. Communications made through social media networking services will not, in any way, constitute a legal or official notice to the Jefferson County Commission or any of its entities, officials, or employees.

Please note that social networking accounts created by and maintained by individual public officials are the responsibility of that official and are not maintained by the Jefferson County Commission.

We encourage public interaction and communication about the content we post on our social media accounts. However, this does not imply that the Jefferson County Commission agrees with or accepts the content, opinions, or views expressed within any public comment. The person who posts a comment is solely responsible for the content of the comment. By posting your comments or other material, you grant the Jefferson County Commission, and anyone viewing official Jefferson County Commission accounts or websites permission to copy, distribute, make derivatives, display or perform the commenter's work publicly and free-of-charge.

These social media networking platforms serve as a limited public forum and all content published is monitored. While we do not discriminate against views or opinions posted to our social networking accounts, we reserve the right to remove or not approve any comment. A comment will not be edited or modified to remove unacceptable content; the entire comment will simply be deleted.

We recognize that the internet is a 24/7 medium, and your comments are welcome at any time. While we strive to be as responsive as possible, moderation and posting on official Jefferson County Commission accounts should only be expected to occur during normal Jefferson County Commission business hours, Monday-Friday, 8 AM-5 PM — excluding County holidays.

Reasons we may remove, hide or decline to approve a comment include but are not limited to the list below:

- Abusive, vulgar, obscene, racist, inflammatory, threatening, or harassing comments.
- Libel, slander, or personal attacks of any kind, including the use of offensive terms that target specific individuals or groups, including comments that reference or promote discrimination on the basis of race, creed, color, age, religion, gender, marital status, national origin, physical or mental disability, or sexual orientation.
- Contains content -including photos, comments, and links of a sexual nature.
- Spam, including content that advertises, solicits, or promotes commerce, products, or services or contains gratuitous links
- Solicitation of funds through any medium for any reason, including but not limited to political fundraising, personal fundraising through GoFundMe or Venmo, or donations for any other cause.
- Makes unsupported accusations or is clearly off topic.

- Comments that suggest or encourage illegal, dangerous, or destructive activity.
- Content infringes on copyrights.
- Political campaigning or lobbying, to include support or opposition of political campaigns or candidates, political parties or groups, political ideology
- Contains information that reasonably could compromise individual or public safety.
- Comment is about an ongoing investigation of any sort.
- Procurement-sensitive information related to any current/future Jefferson County Commission acquisitions.
- Comments that are really customer support questions. Please submit service requests through MyJeffCo: <a href="https://jeffersoncountyal.citysourced.com/">https://jeffersoncountyal.citysourced.com/</a> or general questions or requests about County operations directly to the relevant department or through the Action Center: <a href="https://www.jccal.org/Default.asp?ID=995&pg=Report+a+Problem+or+Request+Assistance">https://www.jccal.org/Default.asp?ID=995&pg=Report+a+Problem+or+Request+Assistance</a>

## **Reporters**

If you are a reporter, please send questions to the Jefferson County Commission Office of Public Information through normal channels rather than by submitting questions as comments or private messages.